

Behavioral Health Enhanced Package

ABA Intervention Fundamentals

Behavioral Challenges of Autism
 Data Collection, Behavior, and Decisions
 Decreasing Behavior
 Imitation and Joint Attention
 Increasing Behavior
 Introduction to Applied Behavior Analysis
 Introduction to Autism Spectrum Disorders
 Meeting the BACB Requirements for RBTs
 Reinforcement Schedules
 Session Delivery
 Shaping and Chaining
 Stimulus Control
 Token Economies
 Working with Families of Individuals with Autism

Activities of Daily Living Support (ADL)

Assisting with Bathing
 Assisting with Bed Baths
 Assisting with Dressing
 Assisting with Nail Care
 Assisting with Oral Hygiene
 Assisting with Shaving
 Clothing Care and Laundry

Addiction

Assessing and Treating Methamphetamine Use Disorder
 Assessment and Treatment for Alcohol Use Disorders
 Assessment and Treatment of Opioid Use Disorder
 Benzodiazepines: Uses, Misuses, and Alternative Treatment Models
 Best Practices for Supporting Individuals In Early Recovery
 Biopsychosocial Model of Substance-Related and Addictive Disorders
 Clinical Pathways that Inform Adolescent Substance Use Disorder
 Cognitive Behavioral Treatment of Substance Use Disorders
 Common Substances and Treatment of Substance Use

Disorders
 Confidentiality in Substance Use Disorder Treatment
 Confidentiality in the Treatment of Substance Use Disorders
 Enhancing Treatment Engagement of Individuals with Behavioral Health Disorders
 Ethical and Legal Considerations in Substance Use Treatment for Youth
 Family Therapy in Substance Use Treatment
 Harm Reduction in Substance Use
 Impact of Substance Use Disorders on Families and Approaches to Treatment
 Marijuana and Cannabinoids: Effects and Potential Medicinal Uses
 Medication-Assisted Treatment for Opioid Use Disorder
 Mindfulness, Meditation, and Spirituality in Recovery
 Prevalence and Treatment of Substance Use Disorders in the LGBTQ+ Community
 Screening and Brief Interventions for Substance Use Issues
 Strategies for Treating and Preventing Relapse
 Substance Use and Trauma
 Substance Use in Military and Veteran Populations
 Substance Use Treatment & Relapse Prevention for Racial and Ethnic Minorities
 Substance Use Treatment with Justice Involved Individuals
 Substance Use: Risk of HIV, Hepatitis, and Other Infectious Diseases
 The 12 Step Model
 The Effects of Methamphetamine
 Treatment of Gambling Disorder
 Treatment of Opioid Use Disorders Among Adolescents and Young Adults
 Using the Stages of Change Model in Treatment of Substance Use Disorders
 Wellness and Recovery
 Women and Substance Use
 Working with Individuals Experiencing Homelessness and Substance Use Disorder

Advanced Care Planning for BH and

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

IDD

Advance Care Planning Communication Skills for Success:
The Five Wishes Framework

Advance Care Planning: Program Implementation with Five
Wishes

End-of-Life Care for People with IDD

What Matters Most: Introduction to Five Wishes Advance
Care Planning Conversations

Advanced Skills in IDD Services

Assessments in IDD

Being an Effective Leader

Criminal Justice System and People with Intellectual and
Developmental Disabilities

Cultural Competence for Supervisors

Effective Communication Skills

IDD and Trauma: Road to Recovery

Overview of Medicaid and Medicare

Reducing Readmissions and Unnecessary Hospitalization

Role of a Peer Mentor

Self-Directed Services

Supervisor Training Curriculum - Part 1: Defining Work
Expectations

Supervisor Training Curriculum - Part 2: Assessing,
Supporting, and Improving Work Performance

Supervisor Training Curriculum - Part 3: How to Discipline
and Promote Positive Work Place Enjoyment

Systematic Instruction Strategies

Trauma-Informed Service Programs

Understanding Intellectual Disability

Using Cognitive Behavioral Therapy with Persons with IDD

Writing and Monitoring Goals for Person-Centered Plans

Autism Support

Social Integration Strategies for People with Autism
Spectrum Disorder

Supporting People with Autism Spectrum Disorder

Basic Supervision Skills

Improving Employee Engagement

Introduction to Interviewing Techniques

Introduction to Team Building

Introduction to Telesupervision

Sexual Harassment- NY Mandatory Training

Supervisory Skills: The Basics

Transitioning to a Supervisor

What Managers Need to Know About Sexual Harassment

Working More Effectively with the LGBTQ+ Community

Basic Workforce Skills

Advance Directives from a Regulatory Perspective

Conflict Resolution

Effective Communication

Effective Communication Self-Paced

Effective Teamwork

Importance of Self-Care for Frontline Professionals

Maintaining Professional Boundaries

Managing Anger

Medical Errors for Laboratory Professionals (Florida
Mandatory)

Problem Solving in the Workplace

Providing Customer Service

Providing Customer Service Self-Paced

Self-Care Strategies for Frontline Professionals

Working with Difficult People

Workplace Substance Use

Writing Effectively in the Workplace

Behavior Support

Positive Behavior Support Planning: Part 1

Positive Behavior Support Planning: Part 2

Principles of Positive Behavior Support Pt.1: Overview

Principles of Positive Behavior Support Pt.2: Choice, Skills,
and Environment

Principles of Positive Behavior Support Pt.3: Teaching New
Skills

Principles of Positive Behavior Support Pt.4: Importance of
BSPs

Providing Support for Challenging Behavior

Supervision and the Principles of Positive Behavior Support
Part 1: Components

Supervision and the Principles of Positive Behavior Support
Part 2: Implementation

Behavioral Health Clinical Supervision

10 Steps to Fully Integrating Peers into your Workforce

Boundaries in the Treatment Relationship

Building and Maintaining Effective Relationships in Clinical
Supervision

Challenging Situations for Clinical Supervisors

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Clinical Supervision: An Overview
Clinical Supervision: Use of Reflection in Supervision
Implementation of Trauma-Informed Care Systems
Managing Reactions When Working with Suicidal Clients: A Guide for Clinicians
Minimizing Vicarious Liability for Clinical Supervisors

Behavioral Health Ethics and Practice Skills

An Introduction to Writing Progress Notes
Application of HIPAA in Behavioral Health
Applying Ethical Decision-Making in Clinical Practice
Approaches to Person-Centered Planning in Behavioral Health
Basics of Effective Documentation
Best Practices for Documenting the Treatment Planning Process
Building a Healthy Therapeutic Relationship
Ethical and Legal Issues for Behavioral Health Interpreters
Ethics for Counselors
Ethics for Marriage and Family Therapists
Ethics for Psychologists
Ethics for Substance Use Disorder Counselors
Implementing Evidence-Based Practices in Clinical Practice
Legal and Ethical Standards For Behavioral Health Professionals
Legal Procedures and Client Rights for Behavioral Health Interpreters
Navigating the Ethics of Dual Relationships and Termination
Overview of DSM-5
Overview of the Behavioral Health System for Behavioral Health Interpreters
Professional Ethics and Standards for Social Workers
Stress Management Strategies for Behavioral Health Professionals
The Behavioral Health System of Care: An Overview for Interpreters
The Role of the Behavioral Health Interpreter

Behavioral Health General

A First Look at Integrating Care: Policy
A First Look at Integrating Care: Practice
Addressing the Behavioral Health Needs of Returning Veterans
An Introduction to Trauma-Informed Care

An Overview of Intimate Partner Violence
Approaches to Community-Based Suicide Prevention
Approaches to Preventing Psychiatric Hospitalizations and Readmissions
Assessment and Management of Pain
Assessment and Treatment of Individuals with Traumatic Brain Injury
Behavioral Health System of Crisis Care
Best Practices in Suicide Screening and Assessment
Crisis Management Approaches for Telehealth Services
DEI: An Introduction to Multicultural Care
Disaster Behavioral Health: Public Health Emergencies, Trauma, and Resilience
End of Life Care: Ethics for Social Workers
Enhancing Clinical Competency through An Understanding of Military Culture
Enhancing Resilience in Military Families and Children
Enhancing Treatment with Measurement-Based Care
Evaluating and Intervening to Reduce Suicide Risk: Competency
Evaluating and Intervening to Reduce Suicide Risk: Exam Impact of Psychological and Physical Trauma
Interventions for Co-Occurring Disorders: Advanced Practice for Clinicians
Introduction to Co-Occurring Disorders
Lethal Means Counseling
Meeting the Behavioral Health Needs of Rural Populations
Mpod Podcast: Just the Facts
Non-Suicidal Self-Injurious Behavior in Adults
Non-Suicidal Self-Injurious Behavior in Children and Adolescents
Overcoming Barriers to LGBTQ+ Affirming Behavioral Health Services
Overview of How Behavioral Health Disorders are Impacted by Trauma
Peer Support Specialist Competency
Perinatal Mood and Anxiety Disorders
Podcast: Managing Post COVID-19 Depression and Anxiety
Podcast: What Does Healthcare Post COVID-19 Look Like?
Preventing Suicide Among Veterans
Preventing Suicide Through Effective Postvention
Recognizing and Responding to a Person in Crisis
Strategies for Addressing Loneliness in Behavioral Health Settings

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Suicide-Specific Interventions and Best Practices
The Connection Between Substance Use and Intimate Partner Violence
The Effect of Deployment, Combat Stress, and Moves on Families and Children
The Impact of Psychedelics in Behavioral Health Treatment
Trauma-Informed Care Delivery for Clinicians and Peer Support Specialists
Understanding and Addressing Racial Trauma in Behavioral Health
Verbal De-escalation Strategies
Working with Individuals Experiencing Homelessness
Working with Justice Involved Youth with Behavioral Health Needs

Behavioral Health Pro on the Go

A Self-Care Guide for the Clinician
A Self-Care Guide for the Paraprofessional
Differential Diagnosis of Psychotic Symptoms
Differentiating Between ADHD and Bipolar Disorder in Children
Ethics, Rules and Boundaries for Paraprofessionals
Gauging Client Appropriateness for Telehealth
Integrating Peer Support in Behavioral Health Settings
Interacting Effectively with Law Enforcement
Limits of Confidentiality for Behavioral Health Clinicians
Peer Supports for Persons with Co-occurring Disorders
Performing a Mental Status Exam
Prodromal Signs of Psychosis
Relationships and Boundaries for Peer Support
Safety Checks for Home Visits
Screening for Anxiety Disorders Using the GAD-7
Screening for Depressive Disorders Using the PHQ-9
Screening for Substance Use in Adolescents Using the CRAFFT 2.0
Strategies for Avoiding Assumptions About Sexual Orientation
Strategies for Gender-Inclusive Interactions
Suicide Risk Assessment Using C-SSRS
The Nose Knows: COVID-19 Nasal Swab Testing
Transporting Clients Safely
Use of Crisis Intervention Techniques

Behavioral Health Standard PATHS Assessments

Crisis Management Path Assessment
Cultural Competence Path Assessment
Trauma Informed Care Learning Path

BH Paraprofessionals and Peers

An Overview of Intimate Partner Violence for Paraprofessionals
An Overview of Substance Use Disorders
An Overview of Trauma Disorders in Adults for Paraprofessionals
An Overview of Trauma-Informed Care for Non-Clinical Staff
Behavioral Health Issues in Older Adults for Paraprofessionals
Boundaries for Peers and Other Lived-Experience Professionals
Boundary Risks for Behavioral Health Paraprofessionals
Co-Occurring Disorders: An Overview for Paraprofessionals
Crisis Management Basics for Paraprofessionals
Dual Relationships for Paraprofessionals
Evidence-Based Practices in Supported Employment Part 1
General Principles of Nutrition and Exercise for Paraprofessionals
Impact of Dental and Oral Health in Behavioral Health for Paraprofessionals
Impact of Nutrition and Exercise on Behavioral Health for Paraprofessionals
Influence of Culture on Care in Behavioral Health for Paraprofessionals
Introduction to Case Management
Introduction to Cultural Variations in Behavioral Health for Paraprofessionals
Overview of Medication Administration for Unlicensed Paraprofessionals
Overview of Serious Mental Illness for Paraprofessionals
Peer Support in Substance Use Recovery
Peer Support Services in Substance Use Disorder Recovery
Peer Support via Telehealth
Practice for Paraprofessionals for Managing Common Boundary Situations
Preventing Suicide in Adults: The Role of Paraprofessionals
Psychiatric Medications: An Overview for Paraprofessionals
SMI: Bipolar and Depressive Disorders in Adults for Paraprofessionals
Stages of Change and Motivational Interviewing for Paraprofessionals

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Substance Use and the Family for Paraprofessionals
Suicide Screening for Direct Care Staff
Supervision of Peers and Other Lived-Experience Professionals
Supported Employment: Employer Engagement
Supported Employment: Focus on the Job Seeker
Supported Employment: Individual Placement and Supports
Supported Employment: On the Job
Telehealth with Individuals with Serious Mental Illness
Understanding and Minimizing Cultural Bias for Paraprofessionals
Ways to Communicate and Support Families for Paraprofessionals

Children Youth and Families

Activities for Preschoolers: Active Play as a Meaningful Learning Tool
Activities for Preschoolers: Teaching Through the Creative Arts
Activities for Preschoolers: Understanding Gross and Fine Motor Skills
Addressing Behavioral Health Needs of Individuals Involved in Child Welfare
Addressing Suicide in Adolescents and Transition Age Youth
An Overview of Abusive Head Trauma (Shaken Baby Syndrome)
Assessing and Treating Anxiety in Children and Adolescents
Assessing Common Language Disorders in Pediatric Clients
Assessing Risk of Other-Directed Violence in Children and Adolescents
Assessment and Treatment of Depressive Disorders in Children & Adolescents
Attachment Disorders
Best Practices: Behavior Support and Intervention
Bipolar and Related Disorders in Youth
Bullying Prevention and Intervention Strategies
Calming Children in Crisis
Developmental Concerns in Childhood and Adolescence
Developmentally Appropriate Activities for Infants and Toddlers
Ecological Systems of Care Across Child-Serving Agencies
Engaging Family Members in Crisis Planning
Externalizing and Disruptive Behavior Disorders in Children and Adolescents
Fetal Alcohol Spectrum Disorders

Helping Children Cope in Crisis
Identifying and Responding to Child Abuse and Neglect
Identifying and Treating ADHD
Introduction to Motivational Interviewing
Introduction to Social and Emotional Development in Early Childhood
Meeting the Behavioral Health Needs of Transition Age Youth
Mental Health Effects of Concussions on Children and Adolescents
Overview of Child and Adolescent Psychopharmacology
Overview of Family Assessment and Intervention
Overview of Family Therapy
Overview of Psychiatric Medications for Children/Adolescents
Parenting Styles and Theories
Practicing Telehealth with Children
Preventing Suicide in Youth: The Role of Paraprofessionals
Promoting Normalcy for Youth in Foster Care Settings
Strategies for Supervisors: Reducing Restraint and Seclusion
Structural and Strategic Family Therapy
The Impact of Parental Substance Use Disorders on Children and Families
The Role of Parent Peer Support in a System of Care for Children and Youth
Use of Motivational Interviewing in Clinical Practice
Using a Strengths-Based Approach with Children and Youth for Clinicians
Working More Effectively with LGBTQ+ Children and Youth
Working with Children and Adolescents Exposed to Violence and Disasters

Children Youth and Families-Early Childhood

Activities for Preschoolers: Exposure to STEM Learning
Activities for Preschoolers: Language Development
Addressing and Preventing Challenging Behavior in Early Childhood
Children with Disabilities: Development and Inclusion
Communicable Diseases in Children
Developmental Stages from Birth to Five Years Old
Nursing Care of Children with IDD
Overview of Sudden Infant Death Syndrome
Pediatric Assessment for Clients with Learning Disabilities

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Safety and Injury Prevention in Early Childhood

Children Youth and Families- Paraprofessionals

An Overview of ADHD for Paraprofessionals

Communication and Conflict Management for Children's Services Paraprofessionals

Major Mental Health Disorders of Childhood

Medication Management for Children's Services Paraprofessionals

Neurodevelopmental Disorders: The Basics for Paraprofessionals

Positive Behavior Support for Children for Paraprofessionals

Principles of Nutrition & Exercise for Children and Adolescents

Traumatic Stress Disorders in Children and Adolescents

Clinical Skills Application in Behavioral Health

In Session: Addressing Non-Suicidal Self-injury in Children and Adolescents

In Session: Practicing Clinical Skills for Safety Planning

In Session: Practicing Clinical Skills in Motivational Interviewing

In Session: Practicing Clinical Skills to Prevent Other-Directed Violence in Adults

In Session: Practicing Clinical Skills to Prevent Other-Directed Violence in Children and Adolescents

In Session: Practicing Clinical Skills to Prevent Suicide

In Session: Practicing Clinical Skills to Prevent Suicide in Children and Adolescents

In Session: Practicing Clinical Skills to Prevent Suicide in Older Adults

In Session: Practicing Clinical Skills to Prevent Suicide in Young Adults

In Session: Practicing Skills to Address Non-Suicidal Self-Injury in Adults

Community Health Pro on the Go

Assessment: Neurological

Assessment: Post Head Injury

Basic Injury Assessment

Collecting Specimens: Performing a Venipuncture

Collecting Specimens: Urine via Clean Catch

How to Communicate with Someone Who Does Not Speak

Measure and Record Weight: Bed Scale and Chair Scale

Measuring Pulse and Respiration

Measuring Weight

Response to Fire

Signs and Symptoms of Constipation

Transmission Based Precautions: Airborne

Transmission Based Precautions: Contact

Transmission Based Precautions: Droplet

Vital Signs: Measuring Blood Pressure

Vital Signs: Measuring Pulse

Vital Signs: Measuring Respiration

Vital Signs: Taking a Blood Pressure

Vital Signs: Taking a Rectal Temperature

Vital Signs: Taking an Axillary Temperature

Vital Signs: Taking an Oral Temperature

Working with Individuals with Alcohol Use Disorder

Working with Individuals with Substance Use Disorder

Working with People after a Stroke

Working with People Post Chemotherapy

Working with People Who Have Bipolar Disorder

Wound Care: Assessment

Wound Care: Treatment

Community Oriented Primary Care

340b Drug Discount Program

An Overview of the Social Determinants of Health

Economic Stability as a Social Determinant of Health

FQHC Board Governance

FQHC Fundamentals

Implementing a Quality Improvement System

Maximizing Organizational Performance for Site Managers

Neighborhood and Built Environment as a Social Determinant of Health

Overview of Behavioral Health Screening Tools

Patient Cultural Competency For Non-Providers

Reducing Health Disparities: A Culturally Sensitive Approach for Busy Primary Care Providers

Site Manager Training Maximizing Site Performance

Social and Community Context as Social Determinants of Health

Social Determinants of Health: Education Access and Quality

Social Determinants of Health: Health and Healthcare

Value-Based Payments: A Payer's Perspective

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Compliance/Safety

About Advance Directives
About Bioterrorism
About Caregiver Conduct
About Infection Control and Prevention
Abuse, Neglect, and Exploitation
Abuse, Neglect, and Exploitation Self-Paced
Basics of Corporate Compliance
Basics of Defensive Driving
Basics of Personal Protective Equipment
Best Practices for Interviewing Patients
Beyond the Basics of HIV
Bias in Healthcare
Biomedical Waste Management
Bloodborne Pathogens and Standard Precautions
Bullying in the Workplace
Care for Individuals with Mental and Physical Disabilities
Care of Sexual and Gender Minority Populations
Caring for a Person with Drug-Seeking Behaviors
Chemical Labeling and Safety Data Sheets Self-Paced
Creating a Welcoming and Safe Healthcare Environment
Cultural Competence
Cultural Competence and Healthcare
Cultural Diversity and the Older Adult
Decreasing Medical and Treatment Errors in Behavioral Health
Discrimination: Its Impact on Healthcare
Diversity for All Employees for Healthcare
Diversity, Equity, and Inclusion for the Healthcare Employee
Documentation: The Legal Side
Domestic Violence Awareness for Healthcare Personnel
Domestic Violence Effects on Children
Duties of a Caregiver
Elder Abuse: The Elder Justice Act
Elder Abuse: The Elder Justice Act Self-Paced
Electrical Safety: The Basics
Emergency Preparedness Regulations
Encouraging Client Independence
Ergonomics in the Office
Essentials of Quality Improvement
Ethical Issues of Sexuality and the Older Adult

Ethics and Corporate Compliance
Fire Safety and Emergency Preparedness
First Aid Part 2
First Aid Refresher
First Aid Self-Paced
First Aid: Section 1
First Aid: Section 2
Handling Aggressive Behaviors
Harassment in the Workplace
Harassment in the Workplace Self-Paced
HIPAA: Basics
HIPAA: Basics Self-Paced
HIPAA: Do's and Don'ts of Social Media and Electronic Communication
HIPAA: Do's and Don'ts of Social Media and Electronic Communication Self-Paced
HIPAA: Privacy Rule
HIPAA: Privacy Rule Self-Paced
HIPAA: Security Rule
HIV/AIDS - Diagnosis and Early Stages
HIV/AIDS - Focusing on the Individual
HIV/AIDS - The Elder's Experience
HIV/AIDS - Understanding the Illness
HIV/AIDS Training for the Care Provider
Human Trafficking: A Growing Epidemic
Humility and Respect in Healthcare
Identifying and Managing Impairment in the Workplace
Implicit Bias for the Healthcare Professional
Implicit Bias in Healthcare
Incident Reporting in Behavioral Health
Infection Control: Isolation and Cohorting
Interrupting Unconscious Bias for Supervisors in the Healthcare Industry
Lockout/Tagout Procedures
Managing Bug Infestations
Managing Elopement
Medical Record Documentation & Legal Information for Certified Nursing Assistants
Minimizing Medical Errors
Minimizing Trips, Slips, and Falls
Multi-drug Resistant Organisms (MDROs)
Obtaining a Restraint-Free Environment

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OSHA: About Confined Spaces
PCI Compliance Security Awareness Training Level I
PCI Compliance Security Awareness Training Level II
Personal Protective Equipment
Personal Protective Equipment Self-Paced
Personal Rights and Ethics
Personalized Learning: Understanding the HIPAA Regulations
Preventing and Managing Accidents
Preventing Unintentional Childhood Injury
Preventing, Recognizing, and Reporting Abuse
Prevention of Back Injuries
Privacy and Confidentiality for Non-HIPAA Covered Entities
Recognizing and Overcoming Unconscious Bias for Employees and Supervisors in the Healthcare Industry
Recovering Your QAPI and Compliance Focus
Refresher for CPR
Refresher for First Aid
Screening and Assessing for Substance Use Disorders in Older Adults
Security Awareness Training Level I
Security Awareness Training Level II
Sexual Harassment: What Employees Need to Know
Sexual Harassment: Illinois Licensed Professionals
Sexual Harassment: Illinois Mandatory Training
Sexual Harassment: Mandatory Training-Connecticut
Sexual Harassment: What Employees Need to Know Self-Paced
Social Identity and Healthcare
Standard Precautions and Bloodborne Pathogens
Supporting Client Rights for Paraprofessionals in Behavioral Health
The Basics of Ethical Decision Making
The Basics of HIV
The Role of Social Determinants of Health in Today's Healthcare
The Use of Root Cause Analysis
Transferring Safely
Understanding Human Trafficking
Understanding Latex Allergies
Understanding Workplace Violence Self-Paced
Using Oxygen Safely
Using Oxygen Safely Self-Paced

Workplace Hazards and Safety

Compliance/Safety-HHS

A Day in the Life of Henry: A Dementia Experience
DEI: Multicultural Care for the Clinician
DEI: Multicultural Care for the Organization
Food Safety Fundamentals
Identifying and Addressing Older and Dependent Adult Abuse
Incident Investigations in IDD
Preventing, Identifying, and Responding to Abuse and Neglect
Quality Assurance and Performance Improvement for Direct Care Professionals
Safety In The Field

Employee Wellness

Employee Wellness - Alcohol Use: How Much Is Too Much?
Employee Wellness - Dental and Oral Health
Employee Wellness - Diabetes Prevention
Employee Wellness - Healthy Eating on a Budget
Employee Wellness - Healthy Sleep
Employee Wellness - Heart Disease Prevention
Employee Wellness - Importance of Physical Fitness
Employee Wellness - Making the Most of Your Memory
Employee Wellness - Safe Use of Prescription Medications: Part 1
Employee Wellness - Smoking Cessation: Ready, Set, Quit!
Employee Wellness - Weight Management
Employee Wellness: Balancing Work and Life
Employee Wellness: Caregiving Side Effects
Employee Wellness: Emotional Awareness
Employee Wellness: Managing Emotions
Employee Wellness: Managing Stress
Employee Wellness: Managing Time
Employee Wellness: Self-Care for Frontline Professionals

Employment Support

Customized Community Careers Pt 5: Job Training
Customized Community Careers Pt. 1: An Overview of Customized Employment
Customized Community Careers Pt. 2: Discovering Personal Genius Process
Customized Community Careers Pt. 3: Customized Job Development

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Customized Community Careers Pt. 4: Using Interest-Based Negotiation

Customized Self-Employment Part 10: Benefits Management for SSI Recipients

Customized Self-Employment Part 1: The Basics

Customized Self-Employment Part 2: Discovering Personal Genius

Customized Self-Employment Part 3: Small Business Feasibility and Support

Customized Self-Employment Part 4: Business Planning

Customized Self-Employment Part 5: Business Operations

Customized Self-Employment Part 6: Small Business Financial Management Overview

Customized Self-Employment Part 7: The Business Plan and Business Financials

Customized Self-Employment Part 8: Overview of Benefits Management

Customized Self-Employment Part 9: Benefits Management for SSDI Recipients

Social Security Disability Benefits and Work: Address Fears and be Part of the Solution

Supplemental Security Income and Work: Address Fears and be Part of the Solution

Supporting Self-Advocacy in Employment

Health and Safety in IDD Services

A Behavioral Approach to Toileting Success

About Renal Disease

Abuse and Neglect of Individuals with I/DD

An Overview of Safe Eating and Drinking

Assessing and Managing Pain

Assisting with Ambulation

Assisting with Self-Administration of Medications: The Basics

Bloodborne Pathogens for IDD Service Settings

Clostridioides Difficile

Common Health Problems and Interventions for Persons with IDD

Community Transportation

Dental and Oral Health for Individuals with IDD

Diabetes Basics for Direct Support Professionals

Guidelines for Documentation in IDD

Guidelines for Effective Documentation

Health Needs and Outcomes for People with IDD

Healthcare Needs in IDD

Home Cleaning and Care

Managing Constipation for People with IDD

Managing Seizures for People with IDD

Medication Management Part 1: Overview

Medication Management Part 2: Understanding Medications

Medication Management Part 3: Labels and Documentation

Medication Management Part 4: Administering Medications

Monitoring Health and Safety of Individuals with IDD

Nursing Needs for IDD-Related Syndromes: Part 1

Nursing Needs for IDD-Related Syndromes: Part 2

Personalized Learning: Abuse, Neglect, and Exploitation

Preventing Falls

Rapid Review: Implanted Port Care

Rapid Review: Parts of a Respiratory Assessment

Rights of Individuals with IDD

Rights Restrictions in IDD Services

Risk Management for Direct Support Professionals

Risk Screening for Best Practices

Safe Driving: Large Passenger Vans

Safety in the Community

Substance Use and People with Intellectual and Developmental Disabilities

Supporting Healthy Eating and Exercise

Supporting Individuals with Disabilities During Emergencies

Taking Vital Signs for Individuals with IDD

The Basics of Diabetes

The Fatal Five

Use of Psychotropic Medications in IDD

Writing Effective Incident Reports

HR/Legal

Affirmative Action in the Workplace

Coding Done Right: Ethics of Coding

Concepts of Effective eLearning

Documentation for Managers

FLSA for Supervisors

FMLA for Supervisors

Management of Human Resources

IDD State Specific

Illinois Abuse and Neglect: Recognition, Prevention, and Intervention

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Illinois Guidelines for Effective Documentation
Illinois Health and Safety Management
Illinois Human Rights
Illinois Personal Hygiene for Individuals with I/DD

Information and Referral

AIRS: An Overview for Resource Specialists
AIRS: Anatomy of a Good Call
AIRS: Empowerment and Advocacy in Information and Referral
AIRS: Inclusions and Exclusions
AIRS: Information and Referral Customer Service
AIRS: Resource Database Style
Chat and Text in Information and Referral Service Delivery
Confidentiality in Information and Referral Services
Crisis Intervention within Information and Referral
CRS - Aging/Disabilities Practice Exam
CRS - Database Curator Practice Exam
CRS Practice Exam
Information & Referral for Military Service Members and Their Families
Information and Referral: An Introduction
Information and Referral: Introduction to Taxonomy and Indexing
Information and Referral: Serving People with Mental Health Disorders
Information and Referral: Serving Young People
Information and Referral: Working with Challenging Clients
Resource Database Maintenance
Staff/Volunteer Management in Disasters for Information and Referral Providers
The Information and Referral Process

Integrated Care

Addressing Overweight & Obesity in Individuals with Mental Health Disorders
Addressing Tobacco Use in the Behavioral Health Population
Advanced Practices in Case and Care Management
Behavioral Health Disorders and Cardiovascular Disease
Case and Care Management
Diabetes: An Overview for Behavioral Health Professionals
Helping Clients with SMI Communicate Effectively with Primary Care Providers
Helping Individuals with SMI Manage Respiratory Disease

Integration of Primary and Behavioral Healthcare

Introduction to Developmental Disabilities

An Overview of Different Types of Disabilities
Communication and Conflict Management Skills
Conflict Management for Direct Supports Staff in IDD
Employment Support
Human Development Across the Life Span
Intellectual Disabilities: Interventions, Supports and Outcomes
Overview of Person-First Language
Person-First Language
Principles and Practices of Effective Direct Supports
Respecting Cultural Diversity in Persons with IDD

Leadership and Management Fundamentals

Change Management: Leading Change
Change Management: Navigating Change
Effective Communication: What Supervisors Need to Know
Essentials of Communication: Communication Effectiveness
Essentials of Communication: Effective Listening
Essentials of Communication: Navigating Conversations
Fundamentals of Management vs. Leadership
Fundamentals of Management: Setting the Stage for Success
Fundamentals of Management: The Emerging Leader
Fundamentals of Management: Winning at Work
High Performing Teams: Achieving Excellence
Human Resources for the Leadership Team
Leadership Fundamentals: Leading as a Coach
Leadership Fundamentals: Relationship-Centric Leadership
Motivating for Improved Performance
New Employee Onboarding and Organizational Culture
The Role of Agency Leadership in Board Management and Governance

Leadership Standard PATHS Assessments

Building an Engaged Work Force Path Assessment
Interviewing and Onboarding For Success Path Assessment
Managing Essentials Path Assessment
Navigating Change - For You and Your Staff Path Assessment

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Using Performance Feedback Effectively Path Assessment

Medical and Dental

Alcohol Pharmacotherapies and Medical Practice
Asthma/COPD for Clinicians: A Payer's Perspective
Asthma/COPD: A Payer's Perspective
Bloodborne Pathogens
Building Care Teams and Establishing Checkpoints: Asthma and COPD
Building Care Teams and Establishing Checkpoints: Depression/Anxiety
Building Care Teams and Establishing Checkpoints: Diabetes
Building Care Teams and Establishing Checkpoints: Hypertension, Congestive Heart Failure, Coronary Artery Disease
Cardiac Disease: A Payer's Perspective
Chest Pain: Symptoms, Diagnostics, and Treatments
Chronic Disease Care Coordination: A Payer's Perspective
Comorbidity Management: A Payer's Perspective
COVID-19 Vaccines
Diabetes and Nutrition
Diabetes Management: A Payer's Perspective
Diagnostics and Assessment: Abdominal Pathophysiology
Epilepsy and Seizures
Foundations of Care Coordination in Healthcare
Guidelines for Screenings and Immunizations in Adult Preventive Care
Managing Medicaid Members with Chronic Behavioral and Physical Health Conditions
Medical Approaches to Identifying and Treating Alcohol Use Disorder
Medicare Parts C and D: General Compliance
Nutrients to Restore Periodontal Health
Payer Perspective: Diabetes Management
Payer Perspective: Hypertension and Coronary Artery Disease
Preventing Medication Errors
Principles of Antibiotic Stewardship
Respiratory Infections: Pathophysiology, Diagnosis, and Treatment
Surviving Conflict on the Job
The Merit-based Incentive Payment System: Quality and Cost Performance Categories
The Quality Payment Program

Treatment Adherence: A Payer's Perspective

Mental Health General

An Overview of Acceptance and Commitment Therapy
An Overview of Bipolar and Related Disorders
An Overview of Solution-Focused Brief Therapy
Applications and Adaptations of Dialectical Behavior Therapy
Assessing and Treating Obsessive-Compulsive and Related Disorders
Assessing Risk of Other-Directed Violence in Adults
Caring for Caregivers: Supporting Individuals that are Supporting Others
Cognitive Behavioral Therapy for Psychosis
Conducting Clinical Assessments via Telehealth
Diagnosing and Treating Anxiety Disorders
Diagnosing and Treating Depressive Disorders
Diagnosing and Treating Personality Disorders
Diagnosing and Treating Posttraumatic Stress Disorder
Dialectical Behavioral Therapy: Advanced Techniques
Dialectical Behavioral Therapy: An Introduction
Ethical and Legal Guidelines for Telehealth Service Delivery
Helping to Support Adults in the Grieving Process
Identifying and Treating Borderline Personality Disorder
Improving Practice in the Delivery of Telehealth
Interventions for Treating Posttraumatic Stress Disorder
Introduction to Cognitive Behavioral Therapy
Learning to Love Groups
Managing Challenging Situations in Structured Group Therapy
Preparing for the Use of Telehealth in an Agency or Practice
Psychopharmacology Basics for Behavioral Health Professionals
Recognizing and Intervening in the Early Stages of Psychosis
Recognizing and Treating Feeding and Eating Disorders
Strategies for Preventing and De-escalating Hostile Situations
Strategies for Treating Insomnia in Behavioral Health Settings
Using Telehealth in Clinical Practice

Older Adults

Depression and Suicidality in Older Adults
Identifying and Treating Anxiety Disorders Among Older Adults

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

Interventions for Alzheimer's Disease
Managing Major Neurocognitive Disorder in Older Adults
Older Adults and Behavioral Health Issues

OSHA Requirements

All Things COVID-19
Basics of Hand Hygiene
Basics of Hand Hygiene Self-Paced
COVID-19 Vaccines: What You Need to Know!
Domestic Violence: Recognizing and Preventing
Essentials of Disaster Preparedness Self-Paced
Fire Prevention and Response: The Basics Self-Paced
Fire Safety
Fire Safety Evacuation Procedures Skills Checklist
Fire Safety: The Basics
Hazardous Chemicals: SDS and Labels
Hazardous Chemicals: SDS and Labels Self-Paced
Hazardous Chemicals: The Essentials
Infection Control: Basic Concepts
Infection Control: Basic Concepts Self-Paced
Infection Control: Essential Principles
Influenza Prevention Self-Paced
Influenza Vaccination
Ladder Safety
Minimizing Trips, Slips, and Falls Self-Paced
Natural Disasters and Workplace Emergencies: An Overview
Natural Disasters and Workplace Emergencies: An Overview Self-Paced
Natural Disasters and Workplace Emergencies: Earthquakes and Tsunamis
Natural Disasters and Workplace Emergencies: Flooding and Landslides
Natural Disasters and Workplace Emergencies: Heat and Cold Stress
Natural Disasters and Workplace Emergencies: Hurricanes
Natural Disasters and Workplace Emergencies: Tornadoes
OSHA Fit Testing
OSHA Workplace Safety Rules COVID-19 Emergency Temporary Standard
Overview of Tuberculosis
Pandemic 2020: History, Spread, and Treatment of COVID-19
Pandemic Influenza Preparation

Responding to Employee Incidents
Safe Transferring and Repositioning Self-Paced
Sharps Injury Prevention and Response
Slips, Trips, and Falls Prevention
Substance Use in the Workplace
The Basics of Workplace Safety
Transferring Safely Self-Paced
Transmission-Based Precautions
Tuberculosis Basics
Tuberculosis Basics Self-Paced
Understanding Bloodborne Pathogens
Understanding Bloodborne Pathogens Self-Paced
Understanding Workplace Violence

Person Centered Services in IDD

A Day in the Life: An IDD Perspective
Assistive Technology in IDD
Building Relationships and Community for People with IDD
Choice Making for People with IDD
Communication with Families
Compassion and Empathy in Service Delivery
Developing Therapeutic Relationships
Diversity and Disability
Informed Decision Making
Integrated Care in IDD
Introduction to Occupational Therapy for IDD
Introduction to Physical Therapy for IDD
Introduction to SLP for IDD
Meal Preparation
Methods of Communication
Overseeing an IDD Service Program
Person-Centered Planning
Person-Centered Thinking
Professionalism in Direct Support Services
Relaxation Strategies to Minimize Stress and Anxiety in Individuals with IDD
Safety in the Home
Sexual Orientation and Gender Identity
Supporting Healthy Personal Relationships for People with IDD
Supporting People with IDD and Mental Health Conditions
Supporting Quality of Life for Individuals with IDD

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Supporting Self-Advocacy Skills

Trauma-Informed Supports

Using Service Plans

Working with Healthcare Providers

Personal Outcome Measures (CQL)

Application of the Personal Outcome Measures for Behavioral Health

Application of the Personal Outcome Measures® for Families, Children, and Youth

Learning about People - Interviewing Techniques

Looking at the Data - Decision-Making around Personal Outcome Measures

Overview of the Personal Outcome Measures®

The Power of Personal Outcome Measures®

Using Personal Outcome Measures® in Evaluation and Planning for Organizations

Using Personal Outcome Measures® in Planning for People

Serious Mental Illness - Recovery and Rehabilitation

A Culture-Centered Approach to Recovery

Community Inclusion

Consumers as Service Providers in the Behavioral Health Workplace

Effective Psychoeducation for Individuals with Serious Mental Illness

Evidence-Based Practices in Family Psychoeducation

Goals, Values and Guiding Principles of Psychosocial Rehabilitation

Introduction to Peer Support for Peer Support Professionals

Medication Management: Schizophrenia Spectrum and Other Psychotic Disorders

Overview of Assertive Community Treatment

Recovery of Persons with Serious Mental Illness

Recovery Principles and Practices in Behavioral Health Treatment

Recovery Promoting Relationships

Self-Advocacy and Recovery for Persons with Mental Health Disorders

Shared Decision Making in Behavioral Health

Symptoms, Etiology, and Recovery-Focused Interventions for Schizophrenia

The Illness Management and Recovery Model

Understanding Recovery

Wrap: One-on-One

Simulations in Health Services

A Client's Experience of Trauma-Informed Care

Crisis Management Across Health and Human Services

Skillsoft - Business Skills

Accounting for Stock Transactions

Advanced Table Customization in Word 2016

Constructing and Modifying Tables and Charts in PowerPoint 2016

Creating and Formatting Tables in Word 2016

Creating Photo Albums, Sections, Transitions, and Animations in PowerPoint 2016

Customizing Options and Using Document Views in Word 2016

Customizing Proofing and Default Options in PowerPoint 2016

Deconstructing the Balance Sheet

Designing and Formatting Illustrations in Word 2016

Exporting Presentations and Compressing Media in PowerPoint 2016

Formatting Text Boxes and Working with Graphic Content in PowerPoint 2016

Formatting Text in Word 2016

Headers, Footers, Page Numbering, and Layout in Word 2016

Introduction to the PowerPoint 2016 Interface and Basic Tasks

Key Accounting Concepts and Principles

Maintaining, Protecting, and Reviewing Documents in Word 2016

Microsoft Excel 2016 Advanced: Accessibility, Transforming Data, and Errors

Microsoft Excel 2016 Advanced: Apps and What-if Analysis

Microsoft Excel 2016 Advanced: Power Pivot, Custom Formatting, Fills, and Forms

Microsoft Excel 2016 Essentials: Charts, Tables, and Images

Microsoft Excel 2016 Essentials: Creating, Editing, and Saving Workbooks

Microsoft Excel 2016 Essentials: Data Presentation Strategies

Microsoft Excel 2016 Essentials: Formatting Data

Microsoft Excel 2016 Essentials: Formulas and Functions

Microsoft Excel 2016 Intermediate: Customizing Views, Styles, and Templates

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Microsoft Office 2016 Intermediate Excel: Creating Custom Visual Effects

Microsoft Office 2016 Intermediate Excel: Macros and Advanced Queries

Microsoft Office 2016 Intermediate Excel: PivotTables and Advanced Charts

Microsoft Office 2016 Intermediate Excel: Share, Review, and Collaborate

Microsoft Office 2016 Intermediate Excel: Working with Data

Microsoft Office 2016: First Look Functionality and Collaboration

Microsoft Office 2016: First Look Modern Productivity

Modifying and Formatting Slides in PowerPoint 2016

Outsourcing Financial Activities

Preparing Financial Statements and Closing Accounts

Recording, Posting, and Balancing the Books

References, Proofing, Mail Merges, and Forms in Word 2016

Sharing and Collaborating on Documents in Word 2016

Sharing and Protecting Presentations in PowerPoint 2016

Using Hyperlinks, Actions, and Comments in PowerPoint 2016

Using Illustrations, Styles, and Themes in Word 2016

Using Slide Show Presentation Tools in PowerPoint 2016

Using the Navigation Pane and Creating Lists in Word 2016

Working with Graphic, Audio, and Video Content in PowerPoint 2016

Working with the Interface and Performing Basic Tasks in Word 2016

Skillsoft - Communication

Acting with Diplomacy and Tact

Administrative Support: Interacting Effectively with Colleagues

Communicating Vision to Your Employees

Difficult People: Can't Change Them, so Change Yourself

Difficult People: Strategies to Keep Everyone Working Together

Effective Team Communication

Facing and Resolving Conflict in the Workplace

Facing Confrontation in Customer Service

How Culture Impacts Communication

Keeping Business Calls Professional

Listening Even When it's Difficult to Listen

Making an Impact with Non-verbal Communication

Navigating Challenging Situations with Diplomacy and Tact

Navigating Other People's Emotions

Navigating the Workplace with Emotional Intelligence

Navigating Your Own Emotions

Organizing Your E-mail

Planning an Effective Presentation

Polishing Your Feedback Skills

Providing Effective Internal Customer Service

Rapport Building in Customer Service

Sending E-mails to the Right People

The Art and Science of Communication

The Essentials for Anger Management

Troublesome Words and Phrases: Common Usage Mistakes in Writing

Trust Building through Effective Communication

Using Active Listening in Workplace Situations

Using Communication Strategies to Bridge Cultural Divides

Writing Effective E-mails and Instant Messages

Skillsoft - Leadership & Human Resources

Applicant Screening: The First Step in Hiring the Best

Conducting an Effective Hiring Interview

Detecting and Dealing with Performance Problems

Ensuring Onboarding Success

Managing Multigenerational Employees

Planning an Effective Performance Appraisal

Positive Atmosphere: Establishing an Engaged Workforce

Skillsoft - Leadership & Management

Acting Decisively

Applying Value Stream Mapping in Lean Business

Assessing Your Own Leadership Performance

Becoming an Inspirational Leader

Being a Fair and Caring Manager

Being an Effective Manager When Times Are Tough

Building a Leadership Development Plan

Capturing the Attention of Senior Executives

Career and Family Challenges for Women Leaders

Choosing to Lead as a Woman

Coaching Techniques That Inspire Coachees to Action

Crafting an Organizational Vision

Creating a Plan for Performance Management

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Developing a Successful Team
Developing Adaptable Managers
Effectively Directing and Delegating as a Manager
Employee Dismissal
Encouraging Team Communication and Collaboration
Facing Challenges as a First-time Manager
Facing the Management Challenges of Difficult Behavior and Diverse Teams
Fostering Mentoring Relationships
Gaining Insight through Organizational Awareness
Gauging Your Organization's High-performing Potential
Handling Team Conflict
Hiring Strategic Thinkers
How to Manage Difficult Conversations
Keeping Top Performers Challenged
Leader as Motivator
Leading a Cross-functional Team
Leading through Positive Influence
Leading Your Team through Change
Leveraging Emotional Intelligence
Maintaining a Cohesive Multigenerational Workforce
Making Change Stick
Making the Move Into Management
Managing Employee Development
Managing Fairly
Managing Motivation during Organizational Change
Managing Performance
Managing Top Performers Is Always Easy...Right?
Managing Your Company's Talent
Motivating Your Employees
Operations Management Functions and Strategies
Positive Atmosphere: Establishing a Positive Work Environment
Positive Atmosphere: How Organizational Learning Drives Positive Change
Preventing High Turnover Rates: How to Keep The Best
Succession Planning
Surviving the Talent Crunch
Taking Your Team to the Next Level with Delegation
The Emotionally Intelligent Leader
The Reality of Being a First-time Manager
Underperforming Employee Now What?

Using Lean to Perfect Organizational Processes
Women in Leadership: Moving Beyond Gender Roles as a Leader

Skillsoft - Personal Development

Aligning Goals and Priorities to Manage Time
Avoid Procrastination by Getting Organized Instead
Becoming More Professional through Business Etiquette
Becoming Your Own Best Boss
Being an Effective Team Member
Bridging the Diversity Gap
Building Your Professional Network
Confronting Your Assumptions
Contributing as a Virtual Team Member
Creating a Project Schedule and Budget
Critical Thinking
Cultivating Relationships with Your Peers
Defining a Project Scope and Team
Defining Alternative Solutions to a Problem
Developing a Growth Mind-set
Developing Your Business Ethics
Ethical Standards and PMI® Core Values
Ethics and Project Management
Forging Ahead with Perseverance and Resilience
Getting to the Root of a Problem
Learning from Failure
Make the Time You Need: Get Organized
Managing a Project to Minimize Risk and Maximize Quality
Managing Pressure and Stress to Optimize Your Performance
Navigating through Changes and Conflicts in Projects
New Project Manager Essentials
Organizations Change So Get Ready
Organize Your Physical and Digital Workspace
Overcoming Unconscious Bias in the Workplace
Overcoming Your Own Unconscious Biases
Persevering through Setbacks
Reaching Goals Using Perseverance and Resilience
Reframing Negative Situations
Self-improvement for Lifelong Success
Staying Balanced in a Shifting World
Take a Deep Breath and Manage Your Stress

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Taking Final Steps to Bring a Project to its Close

Taking Stock of Your Work/Life Balance

The Art of Staying Focused

The Building Blocks of Building Trust

Understanding Unconscious Bias

Your Role in Workplace Diversity

Skillsoft - Safety

Active Shooter 2.0

An Executive's Guide to Security: Protecting Your Information

An Executive's Guide to Security: Understanding Security Threats

COMPLIANCE EXPERT: IT Security Phishing

CompTIA Cybersecurity Analyst+ CS0-001: Investigate Security Incidents

CompTIA Cybersecurity Analyst+ CS0-001: Monitoring for Security Issues

CompTIA Cybersecurity Analyst+ CS0-001: Network Architecture and Reconnaissance

CompTIA Cybersecurity Analyst+ CS0-001: Reducing Vulnerabilities

CompTIA Cybersecurity Analyst+ CS0-001: Threat Identification

CompTIA Cybersecurity Analyst+ CS0-001: Threat Mitigation

CompTIA Network+ N10-007: Network Attacks & Device Hardening

Global Privacy and Information Security

Hazardous Material Handling and Storage

Laboratory Safety Impact: Emergency Guidelines and Procedures

Laboratory Safety Impact: Laboratory Safety Requirements

Laboratory Safety Impact: Preventing Fire and Burn Hazards

Laboratory Safety Impact: Safety Data Sheets and Chemical Storage

Laboratory Safety Impact: Safety Guidelines and Procedures Preventing Identity Theft

Social Determinants of Health

Practice Scenarios for Social Determinants of Health

Social Determinants of Health: Economic Stability At a Glance

Social Determinants of Health: Education At a Glance

Social Determinants of Health: Health and Healthcare At a Glance

Social Determinants of Health: Neighborhood and Built

Environment At a Glance

Social Determinants of Health: Social and Community Context At a Glance

State - Specific

Abuse and Neglect in the Elder Care Setting - California

Abuse Prevention Investigation and Reporting- Washington

Assisting with Self-Administration of Medications: Florida Laws

Background Checks, Rights of Older Adults in TX

Care of the LGBTQ Resident in California

Caring for LGBTQ+ Seniors in NJ

Death with Dignity: Medical Aid-In-Dying and Death with Dignity Laws - California

Domestic and Intimate Partner Violence

Fire Safety - California

FL Congregate Care Part 1

FL Congregate Care Part 2

Florida Adverse Incidents Requirements

Florida Alzheimer's Disease or Related Disorders (Nursing Home/Hospice)

Florida Assisted Living Alzheimer's Disease and Related Disorders: Level I

Florida Assisted Living Alzheimer's Disease and Related Disorders: Level II

Florida LPN Supervisory Role Part 1

Florida LPN Supervisory Role Part 2

Florida LPN Supervisory Role Part 3

Florida LPN Supervisory Role Part 4

HIV and AIDS for FL Healthcare Professionals

HIV/AIDS Training for the Care Provider - California

Impairment in the Workplace for Florida

Infection Control: State of New York

Louisiana Dementia Training: ARC-2

Louisiana Dementia Training: ARC/SCU-4

Louisiana Dementia Training: ARC/SCU-8

Louisiana Dementia Training: NF-4A

Louisiana Dementia Training: NF-4B

Louisiana Dementia Training: NF/SCU-4

Louisiana Dementia Training: NF/SCU-8

Mandatory Child Abuse Reporting in Pennsylvania

Medical Record Documentation & Legal Information for Florida Certified Nursing Assistants

Medication Documentation for California

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New Mexico Administrator Addendum
Nurse Delegation in the Community Care Environment
Nurse Practice Act in Ohio
Oxygen Care - California
Pennsylvania Child Abuse Recognition and Reporting
Providing Medication Assistance - California
Reporting Elder and Dependent Adult Abuse in California
Rules and Regulations for Florida Nurses
Sexual Harassment for Employees-California
Staffing Skills for Successful Administrators - California
Suicide, Assessment, Interventions, and Management (Kentucky)
Texas Ethics and Jurisprudence for Nurses
Texas House Bill 300
Training on Suicide Prevention (Washington State)
Tuberculosis - California
TX HCSSA Licensing Rules - Part 1
TX HCSSA Licensing Rules - Part 2
TX Hospice HCSSA Licensing Rules
Understanding California's Workplace Violence Regulations
Understanding Sexual Harassment for Supervisors - CA
Understanding Sexual Harassment for Supervisors: Maine Required Training
Understanding Sexual Harassment: Maine Required Training
Veterans and Mental Health
Washington Orientation Training
Washington Safety Training
Washington State LTC Workers: Certificate Tutorial

Supports For Older Adults

About Falls
Activities Professionals: Best Practices
Alzheimer's Disease and Related Disorders: Activities of Daily Living
Alzheimer's Disease and Related Disorders: ADL Care
Alzheimer's Disease and Related Disorders: An Overview
Alzheimer's Disease and Related Disorders: Behavior Management
Alzheimer's Disease and Related Disorders: Communication
An Overview of Quality Dementia Care
Changing the Culture to Person-Centered Care
Day to Day Time Management
Dementia Care: Challenging Behaviors
Dementia Care: Ethical Considerations
Dementia Care: Performing ADLs
Dementia Care: Understanding Alzheimer's Disease
Dementia Care: Understanding Communication
Depression in Older Adults: The Basics
Diets: More than Just Weight Loss
Health Promotion and Age-Related Changes in IDD
Preventing Hepatitis Infection
Promoting Safe Eating
Retirement in IDD
Supporting People with Dementia and IDD
Techniques for Safe Swallowing and Feeding
Using Mechanical Lifts Safely

Workforce Skills and Development

Interacting with the LGBTQ+ Community